



Cedar Court Hotels

YORKSHIRE

Full-time Reception Supervisor - Bradford

We require a professional & experienced Reception Supervisor to join the team of this very busy four stars hotel & with 131 bedrooms, 17 events rooms & Health Club, there's never a dull moment.

Responsibilities will include:

- The effective organisation & management of the Reception team
- Delivery of excellent customer care
- Training & developing the enthusiastic team
- Providing support and leadership to the team
- Implementing and maintaining the best possible service

As the Reception Supervisor you will be able to demonstrate:

- The ability to influence & motivate the team in changing situations
- A genuine desire to please and exceed guest expectations
- A strong sales orientation
- A focus on quality & attention to detail
- Excellent customer relation skills
- A flair for training & a genuine desire to help individuals succeed

You will already have a minimum of 2 years hotel reception experience, preferably within a 4 star market, with a least 1 year at supervisory level. A knowledge of the Opera front office system would be an advantage.

A salary, commensurate with requirements is offered. 28 paid days holiday per annum. Benefits include discounted membership of the leisure club, free parking, uniform & free meals on duty.

This is an excellent opportunity to develop your career within this successful, independent group of hotels located in Yorkshire.