

ANNOUNCEMENT

Following last night's news, we wanted to take the opportunity to give you an update to all things Cedar Court Hotels.

FAQ's

Are the hotels open?

Cedar Courts Bradford / Huddersfield and Harrogate will remain open, but for key workers or essential travel only (to check if you are able to travel, please see Government Guidance below) Guests staying in these hotels should expect reduced facilities during their time with us (all our Leisure clubs, for example will be closed). You can however still expect a hot meal (Room Service only, as Restaurants & Bars are also closed) and Breakfast...alongside a great welcome.

Can I get a refund on a booked stay?

Yes - where a payment has already been made and a reservation is cancelled by us due to lockdown restrictions, a full refund will be issued. Please note that this only applies to reservations made directly with Cedar Court Hotels. Guests who have booked through a 3rd party, such as Booking.com or Expedia should contact them directly please.

We are also happy to move the date of your stay for you.

I have booked through a 3rd Party (Expedia / Booking.com etc...)

Guests who have purchased a room from a third party site, are requested to please contact them directly to make changes to your reservation (for information, please refer to your booking confirmation email).

I have a meeting booked with you, what will happen to this?

Our Meetings & Events team will be in touch with you shortly to update you on your options.

Can I purchase rooms for the future?

YES. Our Big Sale is still live, and we are more than happy to role (Prepaid) reservations for you to give you something to look forward to!

