

TERMS & CONDITIONS

PROVISIONAL BOOKINGS AND DEPOSITS

To make a provisional booking, please contact our dedicated events team where availability will be checked or book online and we will respond within 24 hours. For telephone bookings your tentative booking will be held for a maximum of 14 days. During this time a deposit of £10.00 per person for all festive party events will be required this can be paid in person or over the phone.

Christmas Day and New Year's Eve celebrations will require a deposit of £25.00 per person. For online bookings full payment is required at the time of booking.

All deposits and payments are non-refundable and non-transferable; any lost deposits due to any reduction in numbers are also non-transferable to the final balance or to an additional event. Payments made in full are non-refundable.

For bookings where deposits are not received after this period of 14 days

- all reservations will be automatically released. The number of places reserved must match the number of deposits received after this period of 14 days.
- all unconfirmed reservations will be automatically released.
- all bookings made online must be paid for in full 14 days after booking.
- all parties over the numbers of 40 will be issued a contract for signing.

If you intend coming into the hotel to settle your account, please let us know so that we may ensure that a Christmas co-ordinator is available to see you. For any party bookings taken less than 4 weeks prior to the event, full payment will be required at the time of booking. All payments must be made by the person confirming the booking.

FULL PAYMENTS

Full payment for all Christmas events is required to be received no later than 4 weeks prior. All payments must be made in full by the required dates and by the person who has confirmed the booking. Part payments will not be accepted. For any booking where payment in full is not received by the above dates, your booking will be released and all pre-paid deposits will be forfeited. Note online bookings must be paid in full at the time of booking.

Payments can be made by credit/debit card, cheque (payable to Cedar Court Hotels) or by cash. Telephone payments are also accepted by debit or credit card. Prices quoted are inclusive of VAT but are subject to any government increases prior to the event.

PRIVATE PARTIES

For private parties minimum numbers apply which will be discussed on enquiry. These minimum numbers will be chargeable, even if your numbers reduce.

ENTERTAINMENT / ACTS / GROUPS / DJs

Cedar Court Hotels cannot be held responsible for the failings or non – appearance of any of the musicians / tribute acts or DJs booked. However the management at Cedar Court Hotel will offer their best alternative at their discretion.

RIGHTS RESERVED

The hotel reserves the right to refuse admission. Unless stated please note all events are over 18's only. The hotel reserves the right to cancel any event and offer an alternative date or event of equal value, subject to availability.

No beverages of any kind are to be brought into the hotel by event guests even as a gift or prize unless prior written authorisation has been received from the Managing Director. You will be liable for the cost of repairs carried out as a result of any damage caused to any part of the hotel premises/equipment by negligence, wilful act/default of any person invited to the hotel by you or your party. Cedar Court Hotel cannot be held responsible for damage or loss of another party's property, however caused.

MENU PRE-ORDERS

Pre-orders will be required for all guests attending festive events. All orders should be submitted to the hotel in writing no later than 4 weeks prior.

ALLERGENS

Some of our menu items contain allergens and there is a risk that traces of these may be in any other food served here. We understand the dangers to those with severe allergens so have recorded which of these menu items contain any of the 14 named EU allergens as an ingredient. Please ask to speak to a team member who can provide you with the information and able to help you make an alternative choice.